

NEEDHAM MARKET COUNTRY PRACTICE

PROPOSED CLOSURE OF SOMERSHAM AND CLAYDON CLINICS

The GP Partners at Needham Market Country Practice wish to inform patients, staff and healthcare partners of our intention to cease providing satellite clinics at Somersham Village Hall and Claydon Pharmacy with effect from 1 January 2019.

We propose to close the two clinics for a number of reasons which will allow us to provide an improved service from our surgery in Needham Market. The reasons behind this proposal to cease working from Somersham and Claydon are:

- The GP working there has no nurse or administrative support.
- We cannot provide a chaperone and therefore carry out intimate examinations, meaning duplication of appointments as the patient would need to be seen again at the main surgery.
- There is a lone working risk to our GP.
- The rooms at both sites are not able to meet CQC standards for infection control.
- The rooms are not able to be cleaned regularly.
- Consultations can sometimes be heard outside in the waiting areas.
- The IT systems at both sites often fail making it unsafe to provide consultations.
- Appointments often go unused at both sites. (24% unused at Claydon and 47% unused in Somersham). We would be able to fill 100% of these appointments in Needham Market and so increase appointment availability to all our patients. We estimate that we would have been able to offer 280 more appointments in the last year had the clinics been held in Needham Market.

We welcome comments from anybody who may be affected by this change. You can give us your feedback by email to iesccg.needhamlistens@nhs.net or writing to The Practice Manager, Needham Market Country Practice, Barking Road, Needham Market, IP6 8EZ.

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